

Critical Information Summary

Go Lambda Internet - OptiComm Internet Plans

This document summarises the published OptiComm plan schedule migrated from the former service. Availability, speeds, installation and pricing are address-specific. The qualified order screen at www.golambda.com.au is the current source of truth before you buy.

Plan pricing

Prices below are monthly base prices and include GST. Unlimited data is included. No promotional discount is assumed. Plans are month-to-month unless the order screen states otherwise.

Monthly price	\$69.95	\$82.95	\$92.95	\$119.00	\$94.95	\$119.00	\$129.00
Data	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Download	25 Mbps	50 Mbps	100 Mbps	250 Mbps	500 Mbps	750 Mbps	1000 Mbps
Upload	10 Mbps	20 Mbps	20 Mbps	25 Mbps	50 Mbps	50 Mbps	100 Mbps

Monthly price	\$69.95	\$120.00	\$140.00	\$119.00	\$180.00
Data	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Download	100 Mbps	250 Mbps	500 Mbps	250 Mbps	1000 Mbps
Upload	40 Mbps	100 Mbps	200 Mbps	25 Mbps	400 Mbps

One-off and other charges

Charge	Amount	When it may apply
Standard service setup	\$0	For an eligible service with required network equipment already installed.
New development charge	\$300 once-off	May apply to a new premises or first connection, including applicable Class 5 work.
Equipment installation	\$0-\$550 once-off	May apply where network termination equipment or technician work is required.
Router	Varies	A compatible router is required. You may supply your own or select available equipment.
Early termination	Not applicable	No fixed-term early termination fee applies to the published month-to-month plans.

Service and availability

Go Lambda internet over OptiComm is supplied using the OptiComm access network at eligible premises. Address qualification determines the access technology, eligible speed tiers, network equipment and appointment requirements. Higher speed tiers, including 250 Mbps and above, may not be available at every address.

Term and billing

- Services are billed monthly in advance and continue until cancelled under the applicable terms.
- The first invoice may be adjusted to align with your billing anniversary. Invoices are normally due 14 days after issue.
- A late payment fee of \$10 may apply. Contact us at least two business days before the due date if you need payment assistance.
- Plan changes do not carry a separate speed-change fee, but may take up to five business days and may be subject to qualification.

Speeds and performance

The advertised speed is the maximum plan speed, not a guaranteed result. Actual performance may be lower because of the access technology, network traffic, source content, your router, internal cabling, Wi-Fi conditions, software, device capability and simultaneous users. A wired Ethernet test is more reliable than Wi-Fi when checking performance.

Equipment, installation and moving

- Compatible customer equipment is required. If network termination equipment is missing, OptiComm may require a technician appointment and charges may apply.
- Network-installed equipment remains subject to the network operator's ownership and maintenance rules. Internal cabling beyond the network boundary is generally the customer's responsibility.
- If you move, the new address must be qualified. Connection, installation or new development charges may apply at the new premises.

Account, support and complaints

Review account information through portal.golambda.com.au. For orders, billing, moving or technical help, call 1300 061 793, email support@golambda.com.au or visit www.golambda.com.au/contact/. Our complaints process is at www.golambda.com.au/complaints-handling/.

If we cannot resolve a complaint, you may contact the Telecommunications Industry Ombudsman on 1800 062 058 or visit www.tio.com.au/complaints. The Communications Alliance Broadband Education Package is available at www.commsalliance.com.au/BEP.

Updated 17 August 2026. Please read this summary with the plan details shown after address qualification and the legal information at www.golambda.com.au/terms-of-use/.