

OptiComm Key Facts Sheet

Understand plan speeds, performance factors, equipment and continuity before choosing a service.

Plan availability depends on your address and access technology. Maximum speeds are not guaranteed. Complete an address check at www.golambda.com.au to see the current eligible plans and prices.

Speed tier guide

Maximum download/upload (Mbps)	Typical evening download/upload (Mbps)	Indicative simultaneous users	Access technology
25/10	25/8	2	All
50/20	50/16	2+	All
100/20	100/16	3+	All
100/40	100/33	3+	All
250/25	248/21	4+	FTTP
250/100	248/84	4+	FTTP
500/50	496/42	6+	FTTP
500/200	496/170	6+	FTTP
750/50	700/42	6+	FTTP
1000/100	880/84	6+	FTTP
1000/400	880/336	6+	FTTP

What each tier can support

Activity	25/10	50/20	100/20	100/40	250/25	250/100	500/50	500/200	750/50	1000/100	1000/400
Web, email and social	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HD/4K streaming	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Video calls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Online gaming	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Large uploads/downloads	Limited	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

These examples are a guide only. Device count, application quality, concurrent use and Wi-Fi conditions affect the experience. Higher upload profiles are useful for cloud backup, content creation and other upload-heavy work.

What affects your speed?

Factor	What it means
Wi-Fi	Distance, walls, interference and device capability can reduce speed. Test close to the router or use Ethernet.
Router and devices	Older or lower-specification equipment may not support the selected tier, especially higher speeds.
Internal wiring	Damaged, long or unsuitable cabling can affect performance inside the premises.
Network and content	Traffic, the destination server, interconnecting networks and the content provider can affect throughput.
Simultaneous use	Streaming, downloads, cloud backup and calls share the available capacity across the premises.

Power outages and emergency calls

Your internet service, router and network equipment generally require mains power. During an outage the service may stop and internet-based phone services may not be able to call 000. Keep a charged mobile phone or another independent method available for emergencies.

Medical, security and priority services

Go Lambda cannot guarantee that medical alarms, security alarms, monitored services or other special equipment will work over an OptiComm service. Check compatibility and backup power with the equipment provider before ordering. Go Lambda does not offer Priority Assistance for life-critical equipment.

Equipment and installation

A compatible router is required. Some premises also require OptiComm network termination equipment or a technician appointment. Network equipment remains subject to the network operator's rules; internal cabling beyond the network boundary is generally the customer's responsibility.

Need help?

Call 1300 061 793, email support@golambda.com.au or visit www.golambda.com.au/contact/. Current plan information appears after address qualification at www.golambda.com.au.

Updated 17 August 2026. Typical evening speeds are indicative and may change as network performance information is updated.